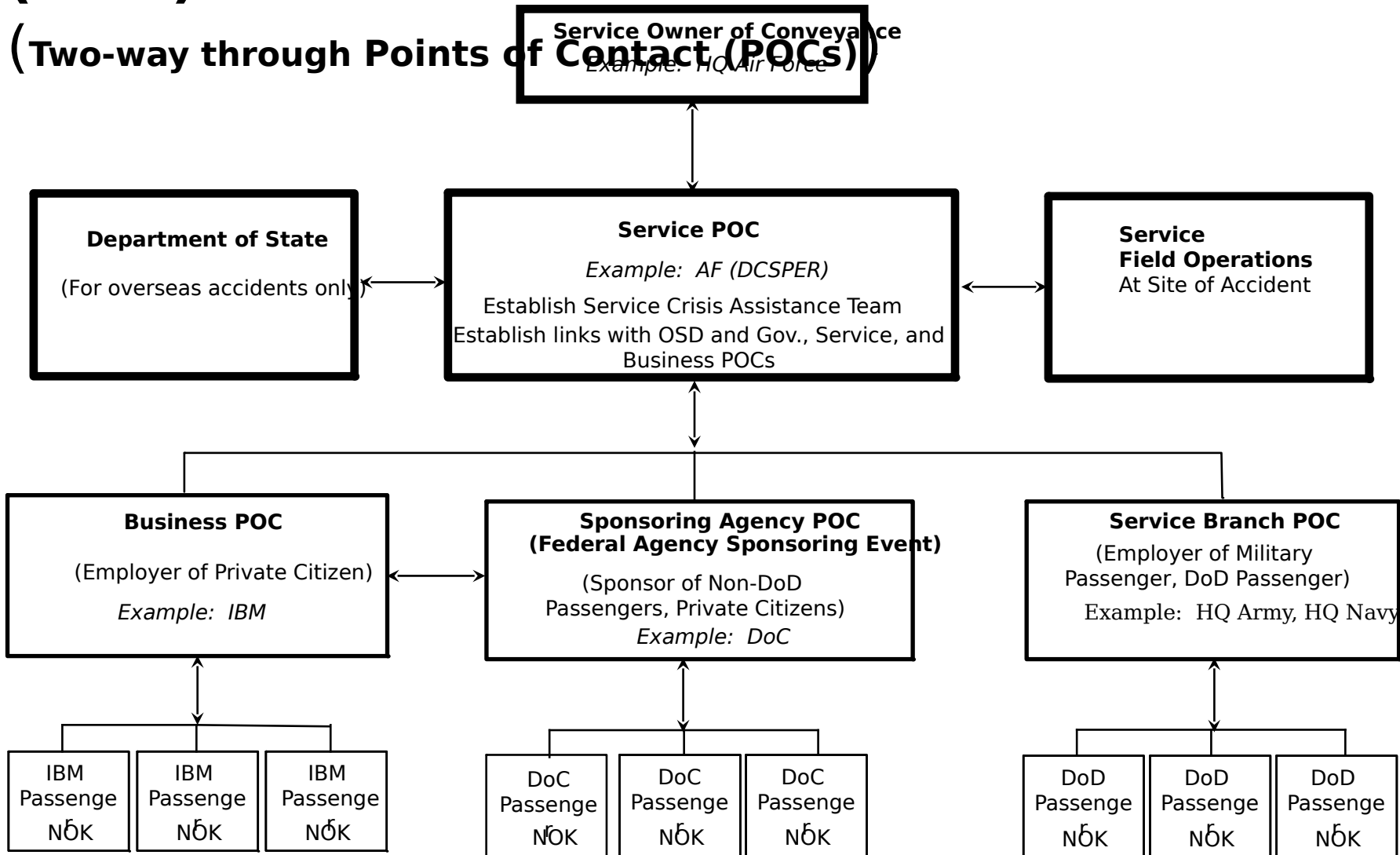


APPENDIX 2

Line of Communication to Next Of Kin (NOK)

(Two-way through Points of Contact (POCs))



APPENDIX 4

DoD Support Provided in Casualty

Situations

(Deceased Only)

Recommendations	Current Practices				Recommended Practices
	Active Duty	Federal Employee*	Private Citizen*	Panel	
	(3)				
Reporting	Y	Y	Y	NC	
Notification	Y	Y(4)(3)	Y(4)	NC	
Recovery & Identification	Y	Y	Y	NC	
Preparation & Disposition	Y	Y	Y(2)	NC	
Funerals (eligibility in gov't cemetery)	Y	N	N	NC	
Funerals costs	Y	Y	N(6)	NC	
Honors (honor guards and military "salutes")	Y	N	N	NC	
Transportation of remains from port to final destination	Y	Y	N(6)	C	
Coordinate escorts to accompany remains	Y	Y(4)	Y(4)	NC	
Flags for repatriation to CONUS port of entry	Y	Y	Y	NC	
Transportation of eligible family members to burial site	Y	N	N	NC	
Counseling					
-Benefits/Entitlements	Y	Y(1)	Y(4)(1)	NC	
-Crisis intervention	Y	Y	Y	NC	
-Grief counseling	N	N	N	NC	
-Claims Information	Y	Y(1)	Y(1)	NC	
-Information & Referral for long- term grief counseling	Y	Y(1)	Y(1)	C(5)	
Family/Community Support Services	Y	Y(4)	Y(4)	NC	
-Initial support	Y	Y(4)	Y(4)	NC	
-Follow-up Support	Y	Y(4)	Y(4)	NC	

*Federal Employee and private citizens may be veterans and/or military retirees who are entitled to other benefits.
C = Change NC = No Change

Notes:

1. Services are provided as requested.
2. Services are provided on a reimbursable basis.
3. Services are provided at varying degrees between military services.
4. DoD ensures support or information and referral to family member is provided through company, agency, department, etc.
5. Provided through use of contract with limits (time-frame, cost, etc.)
6. May be compensated under claims statutes.